windows even after introduction of computerisation in the Railway reservation system; and

(d) the steps Government propose to take to achieve the objective of drastically reducing the booking time which was one of the objectives of introducing computerisation in Railways?

THE MINISTER OF TRANSPORT (SHRI BANSI LAL): (a) Yes, Sir.

(b) Yes, Sir.

(c) Against the Maximum queue lengths of 40 to 45 passengers observed on the manual counters, the maximum queue lengths on computerised counters touched 25 in the earlier stages of implementation. With more experience gained by the counter clerks and continuous fine tuning of the system, the performance has since improved further. Presently, the queue lengths do not exceed 15 passengers even during the rush hours. Average queue lengths observed during most of the days vary between 8 to 10 passengers on the computerised counters.

(d) The present phase of computerisation has been an experimental one. Additional hardware to be installed in phase-II of the project will result in opening of more computerised booking terminals spread over a number of locations in Delhi area which will further reduce the queue lengths.

Number of patients treated in Dr. R.M. Lohia Nursing Home

195. SHRI J. P. GOYAL: Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) what is the number of indoor patients treated in the Dr. R.M. Lohia Hospital Nursing Home, New Delhi, during 1985-86;

(b) what is the break up of Government employees, V.I.Ps. and private individuals among them;

(c) what is the criteria of treating Government employees and private individuals as indoor patients in the Dr. R.M. Lohia Hospital Nursing Home; and

(d) whether some guidelines have been prescribed in this regard and if so, the details thereof and if not, the reasons therefor?

THE DEPUTY MINISTER IN THE DEPARTMENT OF FAMILY WELFARE (SHRI S. KRISHNA KUMAR): (a) Total number of cases admitted to Dr. Ram Manohar Lohia Hospital Nursing Home from 1st April, 1985 to 31st March, 1986 is 2228.

(b)	Govt. employees ..	1655
	V.I.Ps.	76
	Pvt. individuals ..	497

(c) Central Government employees holding CGHS Token Cards and with a basic salary of Rs. 750 per month are entitled for admission to the Nursing Home. 10 per cent of the total accommodation in the Nursing Home can be allotted to private individuals.

(d) A copy of Dr. Ram Manohar Lohia Hospital, Nursing Home Rules is given in the attached statement.

Statement

Dr. Ram Manohar Lohia Hospital, New Delhi

Nursing Home Rules

The Nursing Home Complex of Dr. Ram Manohar Lohia Hospital consists of

1. The Old Nursing Home containing 12 Deluxe suits

2. The Intensive Coronary Care Rooms

3. The New Nursing Homes A and B and

4. The Maternity Nursing Home.

Eligibility or Entitlement for admission to the Nursing Home:

The Nursing Home is primarily meant for Central Govt. Officials and their dependents whose names are included in the CGHS Token Card and whose basic pay is above Rs. 750 p.m. (likely to be revised in the near future). Officers drawing basic salary of Rs. 1600 and above are entitled for admission to the Deluxe rooms in the Old Nursing Home. However, a limited number (not more than 10 per cent of the total No. of rooms at any time) may be allotted to non-entitled persons with the prior permission of the Medical Superintendent.

Admission Procedure:

Admission to the Nursing Home is strictly according to turn as determined by priority of registration. The registration is done by filling a form by or on behalf of the patient and counter-signed by the Head of the unit concerned. Patients first attend the C.P.D./Emergency Department from where they are admitted in the Emergency Ward or sent to the Wards. If they so desire and are entitled for Nursing Home, they have to first register their names for admission in the Nursing Home. After the allotment the patient should be shifted/transferred from the Emergency/Ward, only when the room is ready, provided his condition has been certified by the Unit Head or Senior Resident to be fit for transfer. In serious cases the patient should be escorted by a doctor and/or a Nurse. However, rarely in very exceptional circumstances a patient may be admitted directly to the Nursing Home if he/she has been seen or attended by one of the Specialists of this Hospital at his/her residence etc.

Registration:

The form of registration which is available with the Registration Clerk should be presented to him after completion at the following timings:—

Monday to Friday	: 9-30 a.m. to 1-00 p.m. 2 00 p.m. to 3-30 p.m.
Saturday	: 9-30 p.m. to 12-30 p.m.
Sundays and Holidays	: Closed.

Enquiries for admission should be made between 4-00 p.m. to 4-30 p.m. on week days and 1-00 p.m to 1-30 p.m. on Saturdays.

For Elective Surgery, advance registration is required which should be done at least 4-6 weeks prior to the date fixed by the Surgeon. The patient is admitted on the evening prior to the date of operation. Not more than 2 cases may normally be registered for any one day of the operation.

Admission Time:

Patients who are admitted must report for admission to the Nurses' Duty Room of the respective Nursing Home.

Patients or their next of kin should fill in the forms and sign the declarations at the time of admission.

Patients are advised not to keep any valuable things or wear jewellery during their stay in the Hospital.

Visiting Time:

8-00 a.m. to 9-00 a.m. in the morning

5-00 p.m. to 7-00 p.m. in the evening

Patients should advise their friends/relatives to visit only during the visiting hours.

Only one attendant will be permitted to stay with the patient. He/she will be issued an Attendant pass which

should be available with him/her to show (if required) and will have to be surrendered to the staff on duty at the time of discharge of the patient. The patient and attendants may read the instructions on the pass regarding timings for change of the attedants/bringing food for them which will be during the visiting hours of the Hospital only.

No male attendant will be allowed in the Maternity Nursing Home after 7-00 p.m.

The room should be kept tidy all the time. Almirahs/Wardrobes should be utilised for keeping personal belongings.

There should be no crowd in the room as it interferes with the nursing procedures. When a doctor visits the room, visitors should preferably move out. Only the attendant who knows about the history and condition of the patient should stay with the patient.

Avoid noise from relatives/friends, T.V., Radio, Record Player etc., in the rooms and corridors adjoining the room as it disturbs the neighbours.

Cehck Out Time: 12 *Noon*:

Patient who vacates the room by 12 Noon will not be charged for that day. Those who vacate after 12 Noon will be charged for a full day.

Bill payments:

Advance payment—Rs. 100 from CGHS patients (at the time of admission)

Advance payment—Rs. 500 from Non-CGHS patients

Weekly payments of bills should be made. Final Payments should be made at the time of discharge of the patient. Discharge slip may not be issued to the patient unless he/she shows the receipt of having paid all the dues.

An official of the Accounts Branch is available (in Room No. 12) even on Sundays and Holidays (between 10 a.m. to 12 Noon) to prepare the bills and receive payments.

No tips should be given to any staff.

Complaints regarding staff should be made to the M.O. Incharge or Chief Medical Officer (Nursing Home) and those regarding room and service to the Nursing staff on duty.

Delhi-Amritsar Highway as four-lane road

196. SHRI PAWAN KUMAR BANSAL: Will the Minister of TRANSPORT be pleased to state whether Government propose to convert the entire Delhi-Amritsar stretch of National Highway No. 1 into a four lane Highway?

THE MINISTER OF STATE IN THE DEPARTMENT OF SURFACE TRANSPORT (SHRI RAJESH PILOT): Yes, Sir.

Setting up of a remote receiving station in Bombay

197. SHRI BIR BHADRA PRATAP SINGH: Will the Minister of TRANSPORT be pleased to state:

(a) whether it is a fact that Government had acquired property in Dhisar in Bombay in 1942 for the setting up of a Remote Receiving Station;

(b) if so, what are the details thereof;

(c) whether it is also a fact that the said Receiving Station is lying defunct for the last 4—5 years resulting in huge wasteful expenditure;

(d) whether Government propose to close down the said Remote Receiving Station; and;

(e) if so, by when?

THE MINISTER OF STATE IN THE DEPARTMENT OF CIVIL AVIATION (SHRI JAGDISH TYTLER): (a) and (b) About 61 acres of land was proposed to